



Rocky Mountain Elite Cancellation/Refund Policies

Clinics:

Due to the size of our wait lists and our desire to get as many players time with our program as possible we have added a cancellation policy to our clinics.

Clinic session cancellations require a minimum of 24-hour notice by the individual or the player will be charged for the session.

We do not offer refunds on any unused sessions during our Clinics. For example, if a player purchased 10 sessions and only attended 6, those remaining 4 sessions are non-refundable and will not carry into the next Clinic.

Small Groups:

Small Group session cancellations require a minimum of 36-hour notice by the GROUP.

If a small group schedules 10 sessions and an individual player decides to only attend 3-4 sessions and drop from the group, they will not be refunded for their portion.

If the group gives 36 hours' notice, we will try to reschedule the sessions for another date. If this does not work, we will add credit for said session to each player's account.

Individuals and Dr. Dish:

1 on 1 and Dr. Dish sessions require a minimum of 48-hour notice for cancellation and reschedule.

Players will be charged in full for any cancellations that are not made with less than a 48-hour notice prior to your scheduled session.

If a player cancels their sessions prior to the 48-hour mark, they will have the opportunity to reschedule or have credit added to their account. It is the player's/parent's responsibility to reschedule the session.

Travel Teams:

All RME team player fees are nonrefundable after the first practice of that team's respective season. Preseason deposits are also non-refundable. Individual event player fees are non-refundable as well.

Satellite Camps:

All RME Satellite camps require a minimum of 14-day cancellation for a full refund. If a satellite camp is cancelled 7-13 days out, a 25% refund will be given. Any cancellations with a 7-day notice or less will not be eligible for a refund.

RME Cancellations:

In the event RME makes a cancellation all players will be credited or refunded for that session.

Please contact Coach Jason with any questions or concerns regarding the above policies